



Certified ScrumMaster® Course (CSM)

Scrum is by far the most popular of the Agile frameworks for developing complex products and advancing business agility within any organization.

Beyond learning the Scrum framework and the underlying Agile principles, practices, techniques to succeed as a ScrumMaster, our trainers inspire, challenge, and motivate.



After completing this course attendees can opt-in to become a Certified ScrumMaster® by

passing a short exam on the Scrum Alliance website.

COURSE LENGTH

2 days

DATES

Year round dates available

LOCATION

Nationwide, United States

REGULAR PRICE

\$1,395

Group discounts for 3 or more. CSM is available as a private, on-site workshop for groups of 10 or more.

303.766.0917

[CONTACT US](#)

Agile For All trainers are top-rated Scrum trainers and expert coaches certified through the Scrum Alliance.



TRAINER APPROVAL RATING Percentage of all attendees who recommend our trainers, since 2008.

LEARNING OBJECTIVES

By the end of the workshop you will be able to:

Describe the Scrum framework to others

- roles and responsibilities
- use of each artifact
- purpose of each meeting/ceremony

Explain the difference between the Scrum framework and other processes and systems

- contrast with Waterfall
- contrast ScrumMaster role with traditional roles
- contrast the Scrum product backlog with traditional requirements

Be a successful ScrumMaster for a Scrum team

- be a change agent leader
- facilitate each type of Scrum meeting
- know how to detect and correct potential impediments to Scrum success
- help a team adopt Scrum or improve their use of Scrum
- have difficult conversations about process, structures and values
- use several different conflict resolution techniques

Help a Scrum team plan successfully

- plan a release
- plan a sprint
- use different estimating techniques
- create/maintain a prioritized product backlog

Create a personal plan for the future

- list 3 immediate action items for personal change
- pass the Scrum Alliance CSM test
- become a Certified Scrum Professional® (CSP) 24-36 months after becoming a CSM; visit www.scrumalliance.org for details.

CSM TRAINING INCLUDES

- Continental breakfast, lunch and beverages (public courses)
- Two-year membership in the Scrum Alliance, a **\$50 value**
- Bound copy of the course materials
- CSM Exam Prep Review booklet
- Access to free Scrum and Agile resources



CERTIFICATION BY



WORKSHOP FACILITATED BY



FIND A CERTIFIED SCRUMMASTER® (CSM) CLASS

SEARCH NOW

Certified ScrumMaster® Course (CSM)

Unlike other CSM trainings, Agile for All trainers use accelerated learning techniques to maximize learning and retention. You'll also have the opportunity to practice core skills of facilitation, coaching, conflict resolution and leadership.

If you are already on a Scrum team you will learn how to become a change agent to help your team achieve a higher level of success.

WHO SHOULD ATTEND

If you work in an organization that creates any sort of product, then you are an ideal CSM candidate. While the course is primarily designed for people filling the role of ScrumMaster, anyone who wants to help their organization be more successful is encouraged to attend.

- Architects
- Business Analysts
- DBAs
- Developers
- Directors
- Documentation Specialists
- Executives
- Managers
- Marketing People
- Product Managers
- Project Managers
- Testers
- Team Members
- Sales People
- Operations and Support
- Technical Writers
- Trainers

COURSE TOPICS

We go into detail on how to facilitate, coach, resolve conflict and lead a team, as well as share our industry experiences so our course material remains relevant. Some of the material covered during the 2-day workshop:

Scrum history, principles and values

Basic Scrum background as well as the principles and values which help ensure success when using Scrum.

Scrum theory

The three legs of Scrum theory: transparency, inspection and adaptation are examined in detail.

Scrum framework basics

The meetings, artifacts and roles which make up the Scrum process.

Scrum practices

Estimation, planning and other practices which are commonly used in Scrum.

Scrum leadership

What is it and why it is important for a ScrumMaster.

Coaching and facilitation

Coaching scenarios and facilitation techniques commonly used by ScrumMasters.

Conflict resolution and building trust

Helpful hints and techniques for building strong teams even if conflict exists.

WHAT PARTICIPANTS SAY

"Course was very clear on the distinct advantages of using Scrum and why it follows common sense."

"I expected to get a 'pre-recorded' and 'scripted' class. Instead, I got a collaborative experience, which was worlds better than the typical trainings I've sat through."

"The right balance of geek and plain speak."

"This training was incredibly helpful for understanding the Scrum process and how it can change our business."

"Very practical and helpful information. It actually applies to more than just in the workforce. This class was very interactive, which helped our team significantly in learning and applying the material."

"Helped to set my expectations for using Scrum in THE real world."

To register and for more information, visit: agileforall.com/upcoming-courses/
